



Government Of West Bengal  
Office of the Principal

# Nayagram Pandit Raghunath Murmu Government College

ESTD-2014

(Affiliated to Vidyasagar University)

Baligeria † Nayagram † Jhargram † 721125 † West Bengal

Website : <https://nayagramprmgovtcollege.ac.in>

Contact Number: +91 9732779838 Email id: [principal2014nprmgc@gmail.com](mailto:principal2014nprmgc@gmail.com)

Ref. No.....

Date.....

## 1.4.1. Action taken report on the feedback analysis

### Report on Students' Feedback ( 2021-22)

The feedback collected from the through offline mode in the academic session 2021-22 was the first of its kind. Questions ranging from the quality of course content to teachers' performance and infrastructure facilities in college figured in the form. All the students are extremely satisfied with all dimensions of service provided by the college, be it infrastructure, or admission procedure or course content. They are happy with the services they get from their college office. The students felt that they will be made future-ready by the college. It is clear from their feedback that they would recommend others to study in this college.

However, in the remarks section, some of the students mentioned that they want Santali honours to be introduced, and the statue of Pandit Raghunath Murmu to be installed in the college campus. Paying heed to their grievance, the college authority held meeting with the ICC on an urgent basis, and prayed to the office of the DPI to consider the issue and do the needful. Both the demands of the students have been met by the Dept. of Higher Education, Government of West Bengal.

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# Internal Complaints Committee Meeting

Date: 22/04/2022

Minutes:

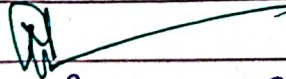
A meeting was called <sup>by the ICC</sup> to discuss the demand of students for the introduction of the following subjects from the next academic session of 2022-23.

- i) Anthropology
- ii) Computer Science & Economics  
or Physics
- iii) Chemistry ~~or~~ & Computer Science

The above-mentioned subject bunch is needed to introduce the B.Sc. General course in the college from 2022-23 session.

It was decided in the meeting that an official letter will be sent to the DPI in this regard.

Signatures:

1. OIC - 
2. TCS - Prodyot Ghara
3. Convener Nazia
4. Jt. Convener - S. Kundu
5. Member - Soumen Chatterjee

## Meeting

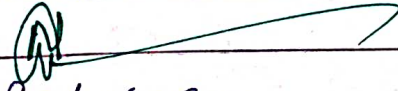
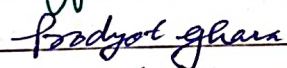
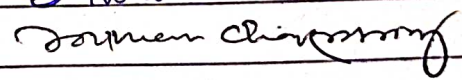
Date: 25.04.2022

### Minutes:

A meeting was held to discuss the introduction of Santali Honours course in the college from next session onwards. At present the Santali Dept. runs General course in Santali taught by two full-time teachers.

It was decided in the meeting that a proposal in this regard will be sent to the DPI for intimation and necessary action.

### Signatures

1. OIC - 
2. TCS - 
3. Convenor - Nazia
4. Jt. Convenor - S. Kundu
5. Member - 



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## 1.4.1. Action taken report on the feedback analysis

### Report on Parents' Feedback ( 2022-23 )

The feedback collected from the parents through Google form in the academic session 2022-23 was the first of its kind. Questions ranging from the quality of course content to teachers' performance and infrastructure facilities in college figured in the form. While most of the parents were of the opinion that the course content of Vidyasagar University provides adequate knowledge to the students and prepares them for their future, only a negligible number of parents felt otherwise. They are happy with the services they get from their college office.

A good number of parents seemed to be satisfied with different infrastructure facilities such as library, internet, drinking water, toilets and canteen. They are of the opinion that the college excels in providing sports equipments to the interested students. All of the respondents are aware of their ward's behavior in the college and they are extremely happy with the teaching performance of the faculty members. Overall the feedback of the parents was on the positive side.

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## 1.4.1. Action taken report on the feedback analysis

### Report on Teachers' Feedback ( 2022-23 )

The online feedback collected from the teachers through Google form in the academic session 2022-23 was the first of its kind. Before COVID pandemic, and also after lifting of lockdown, feedback has always been collected in offline mode. Questions ranging from the quality of course content to the response of students and infrastructure facilities in college figured in the form. While most of the teachers were of the opinion that the course content of Vidyasagar University provides adequate knowledge to the students and prepares them for their future, equipping them with the necessary knowledge required for getting employed or setting up their own business, a few of them differed.

Most of the teachers seemed to be satisfied on point of different infrastructure facilities such as library, internet, drinking water, toilets and canteen. Teachers were of the opinion that students attend their classes regularly, but they felt that their responsiveness and interaction with the teachers need to be improved.

Though this is the first feedback form through online mode, the college has taken action based on the feedback collected in the previous years (through offline mode ). Regular appeals have been made to the office of Directorate of Public Instructions, to address the grievance and demands of teachers and some of those have also been redressed.

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